

**ROSCOE**  
REHABILITATION  
& NURSING  
*living legends*



**Welcome to the subacute rehabilitation program at  
Roscoe Rehabilitation & Nursing Center.**

**Inside this folder you will find a number of facility  
amenities detailed for your convenience.**

**If there is anything else that you desire  
during the course of your stay, please do not hesitate to ask.**

**If you have any praises or concerns, please feel free to  
contact our facility Administrator or Director of Nursing.**

**Enjoy your stay.**



# FACILITY EXTENSIONS

To reach a staff member listed below, please dial the extension number

<u>POSITION</u>	<u>EXTENSION</u>
Administrator	247
Activities Director	257
Admission Coordinator	246
Assistant Director of Nursing	239
Business Office	241
Director of Nursing	237
Housekeeping/Laundry	252
Food Service Director	223
Kitchen Supervisor	242
Maintenance Manager	262
PT/OT Director	255
Social Work	222



# Internet Access

**Roscoe is pleased to offer WiFi  
to our patients and residents**

**Network: Roscoe Rehabilitation Guest  
No Password Required**



## **Attn: Patients & Families**

### **Out-On-Pass Information**

**You may go out on a therapeutic pass while at the rehab facility. These passes are approved by the facility physician.**

**Per rehab guidelines, family members must check in with a Social Worker to make arrangements to take you out. In addition, they will need to be cleared by PT/OT to safely assist with your transfer and ambulation while you're out on pass.**

**Be advised, per NYS DEA guidelines, no medication can be dispensed for a therapeutic pass without a forty-eight (48) hour notice.**

**If you have questions, please feel free to check with your nursing staff/Social Worker.**

**Please note, if your current payor does not cover the cost of a therapeutic leave you will be billed privately.**



**Phone service may be  
obtained by contacting  
Frontier Communications at  
1-800-921-8101**



## Local Restaurants

**The Courtyard**

**607-498-4130**

**Joey B's**

**607-290-4047**

**Kasos Greek Restaurant**

**607-290-4337**

**Raimondos Pizzeria**

**607-498-4702**

**Rockland House**

**607-498-4240**

**Roscoe Diner**

**607-498-4405**



# Dining Services

The Main Resident Dining room  
is available for meals.

In some cases meals may be served  
in your room upon request.

<b>Breakfast</b>	<b>7:15 am - 9:00 am</b>
<b>Lunch</b>	<b>12:00 pm - 1:00 pm</b>
<b>Dinner</b>	<b>5:00 pm - 6:30pm</b>

Nourishments/snacks are available at your request  
24 hours a day and/or based on the Dietitian's  
recommendation and Physician's order.

To discuss the menu, your meal  
preferences, and likes/dislikes with a  
Dietetic professional, please call  
extension 223.

*Bon Appetite!*



# Labeling Clothing

Dear Resident and Family Members,

Roscoe Rehab & Nursing Center has purchased a machine to attach labels to Resident's personal clothing in an effort to reduce or eliminate the misplacement of items.

All clothing provided to Residents or Patients should be left at the Nurses' Station with the individual's name clearly marked on the front of the package to assure that clothing is labeled before being placed in the room.

You may also apply your own labels to clothing if you wish. If you do not wish for clothing to be labeled, please be advised that the facility is not responsible for any lost clothing, and would request that the family launder any unlabeled items.

We are pleased to offer this service free of charge and hope that the issue of misplaced or lost clothing will be minimized.

If you have any questions regarding the laundry system, please do not hesitate to contact our department at ext 252.

Enjoy your stay!

-Housekeeping/Laundry Department





# Activities

**The Activities Department is open 7 days a week, including weekends, some evenings and holidays.**

**We offer a variety of programs on and off the unit. Activities event calendars are posted throughout the facility and in rooms.**

**Various independent projects are available in the Activities Room or lounge with items such as cards, magazines, word puzzles, table games, crafts, videos and more!**

**Suggestions always welcome!**



**If you have any questions regarding information that does not appear in this folder, please contact the Unit Nurse.**

- Discharge time is 11 am unless you've made other arrangements with Social Work/Nursing
- A map of fire exits and extinguishers is posted on each unit for your safety
- Family and friends are welcome to visit based on the facility's visitation policy



# ACHA National Quality Award

Roscoe has the distinguished honor of receiving the American Health Care Association (AHCA) National Quality Award. The Bronze award, "Commitment to Quality" was received in 2020 and the Silver award, "Achievement in Quality" was received in 2021.

These awards are based in the core values and criteria of the Baldrige Performance in Excellence Program.

The facility administrator has consistently received recognition through the Eli Pick Facility Award. This award is significant because only 3% of facilities nationwide met the initial selection criteria, which resulted in only 789 facilities receiving the honor in 2022.

